

# Informality: Exit and Exclusion

## Main conclusions and policy messages

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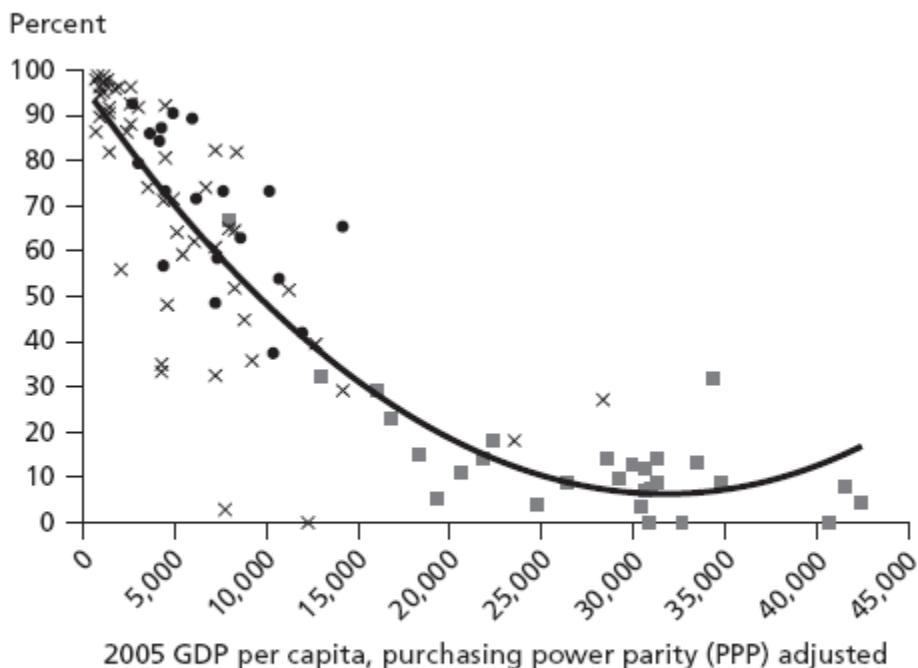
Guillermo Perry, William F. Maloney

With: Omar Arias, Pablo Fajnzylber, Jaime Saavedra

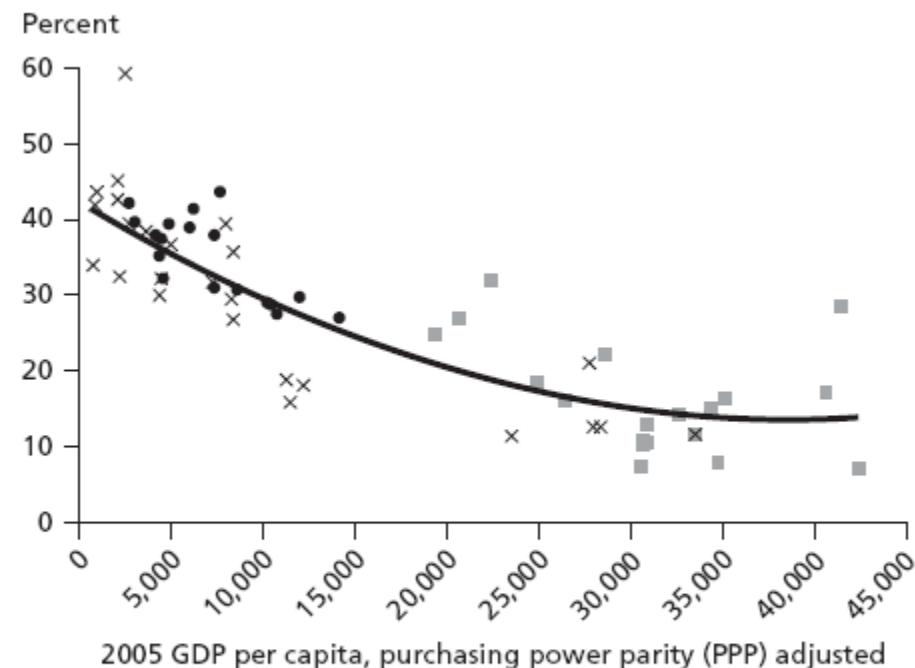
# Informality is both a consequence and a cause of underdevelopment.

Under development explains almost 80% of informality

Share of labor force not covered by a pension scheme



Share of labor force self-employed

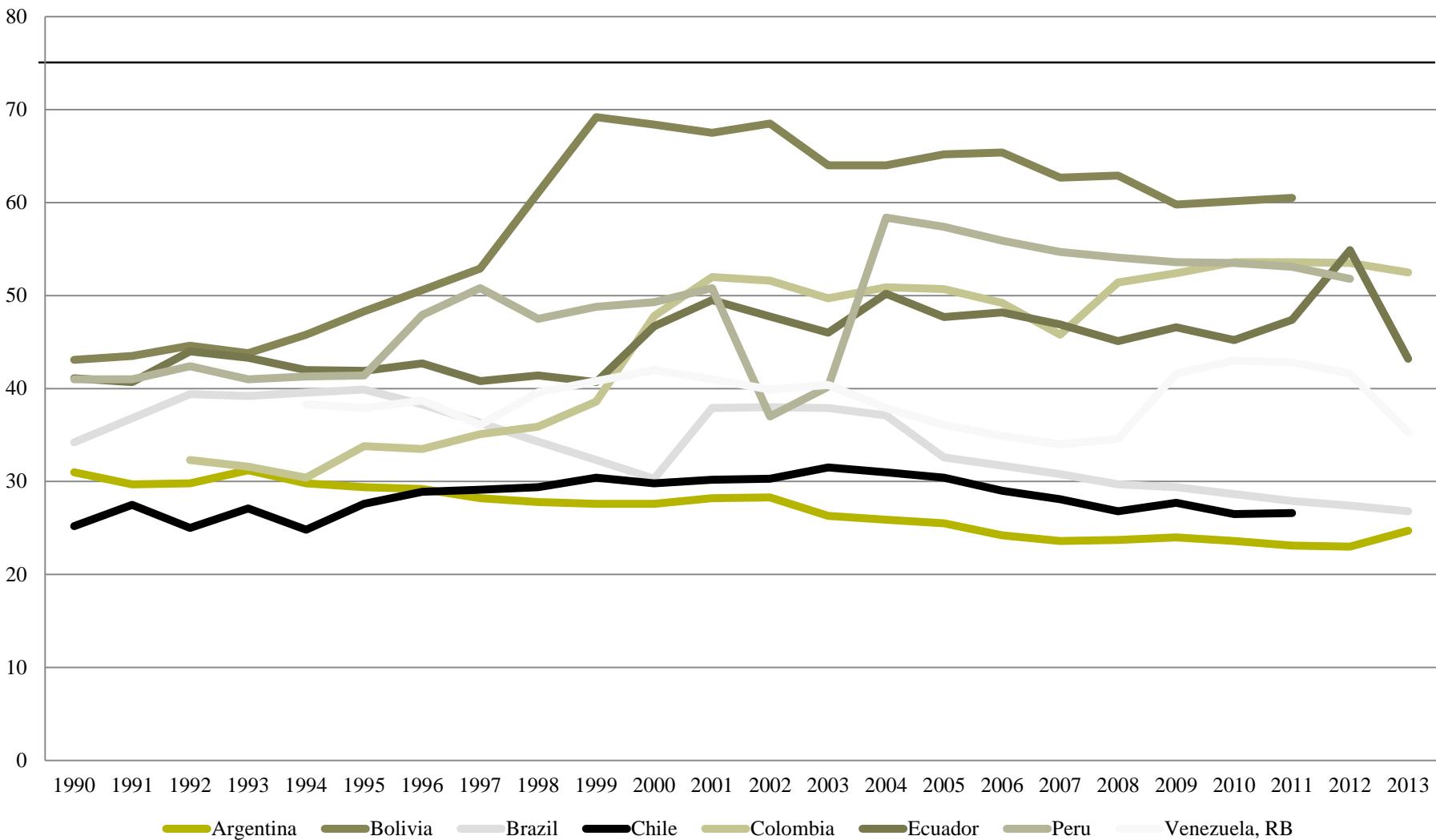


● Latin America ■ Advanced countries ✕ Rest of the world

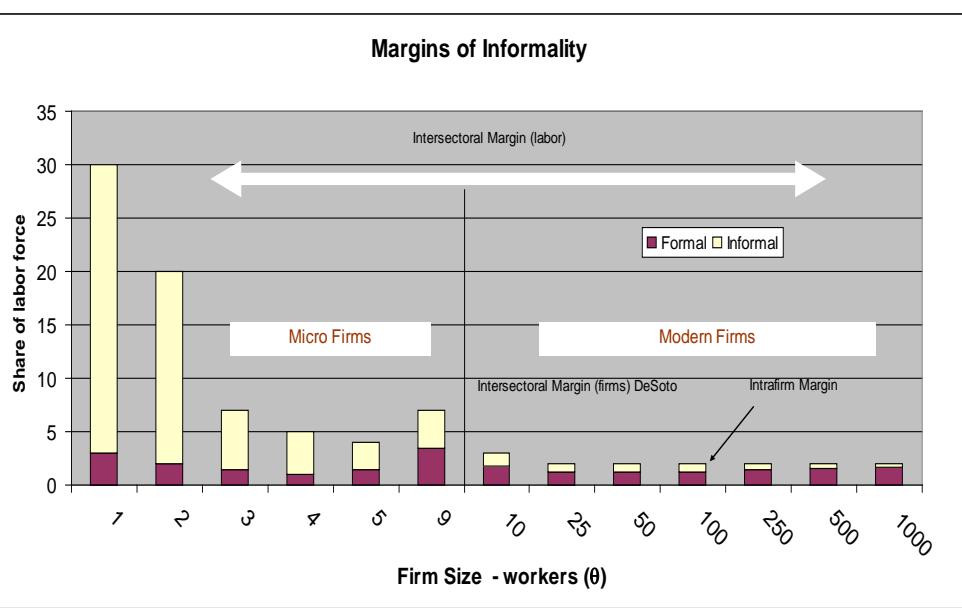
Sources: Loayza and Rigolini 2006; *World Development Indicators* 2006.



# It is particularly high in Latin America



# Informality: What and Why?



- Multidimensional:
  - Firms, Workers, Tax payers
  - Tax/regulatory evasion/elusion, lack of social protection
- Due to many factors & motivations
  - Exclusion
  - Pure evasion
  - Defensive evasion
  - State irrelevance
- Occurs across multiple margins:
  - Varying “degrees” of formality
- Why do we care?
  - Social protection
  - Productivity
  - Governance, Rule of law
  - Provision of public goods

# Main themes from the report

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- We need to focus not only on **exclusion**, but **exit** as motivations for informality
  - Many firms/workers are **unable** to become formal due to poor regulations and rigidities **but**
  - Many firms/workers **choose** not to interact with government and opt out of social protection
  - Implies new emphasis on firm/worker **cost benefit analysis** of formality **and other motivations** in addition to understanding regulatory barriers.
- Informality, Distribution, Average Productivity are all reflections of a larger socio-economic equilibrium

# The Firm

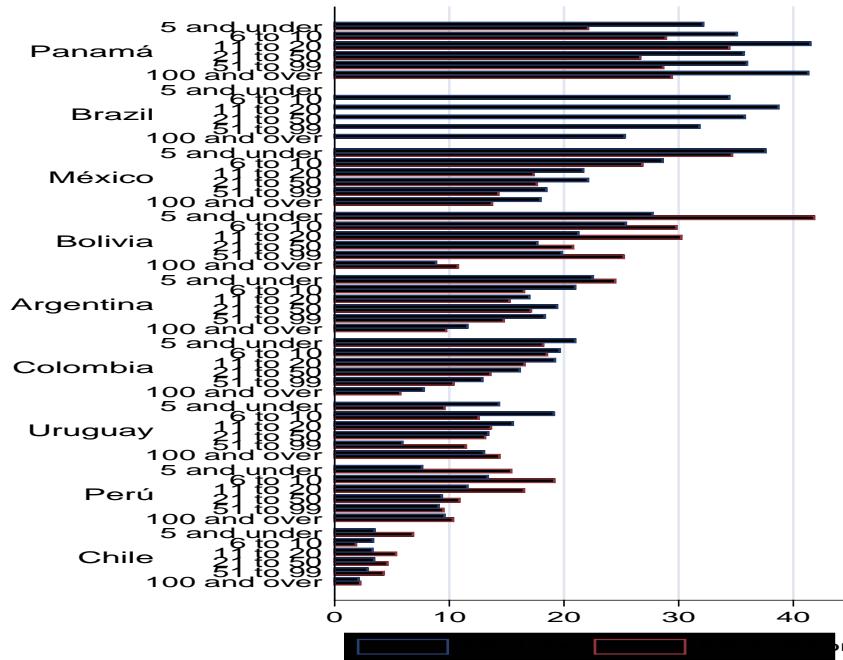
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Informality is both a development and a policy issue, with likely consequences on aggregate productivity.

# Firm Decisions, Productivity and Growth

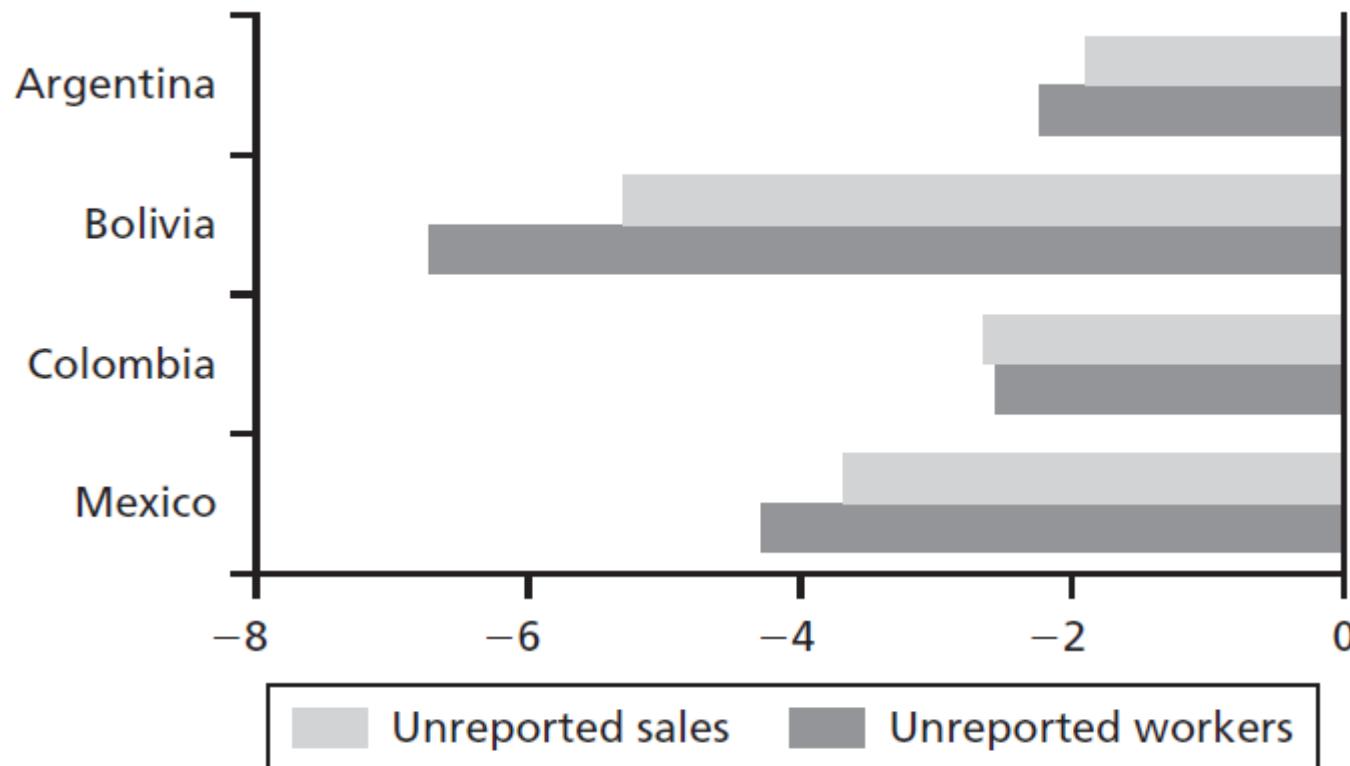
- High Informality in “lower-tier” of micro-firm sector:
  - Low productivity, high turnover, young/uneducated firm owners
  - Formality increases with size and growth, links to large firms, fixed location
    - 60-70% owner-only firms informal
    - 20-30% among firms with 5 paid workers
- **Growth creates demand for formal services and institutions and increases probability of detection**
- But, informality is also an issue among registered medium & large firms:
  - Non-compliance with (some) government regulations
    - high tax/social security evasion and elusion

*Tax & Social Security Evasion in LAC:*



# Informality is reduced with firm growth

Effects of doubling in size of SME's



Fuente: Perry et al. (2007)

# Firm Decisions, Productivity and Growth

## □ Choosing Informality: a rational cost/benefit analysis

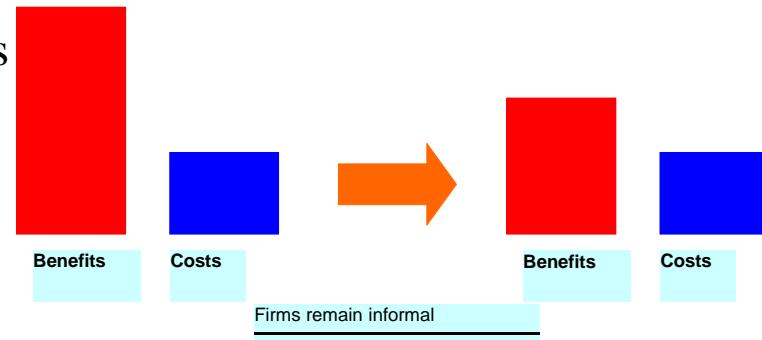
### ■ Private Costs of Informality:

- risk of fines, bribes: need to remain small to avoid detection.
- lower access to markets, credit, courts, gov't services (eg, SME programs)

### ■ Private Benefits of Informality:

- evade taxes, social security contributions and regulatory burden
- avoid red tape

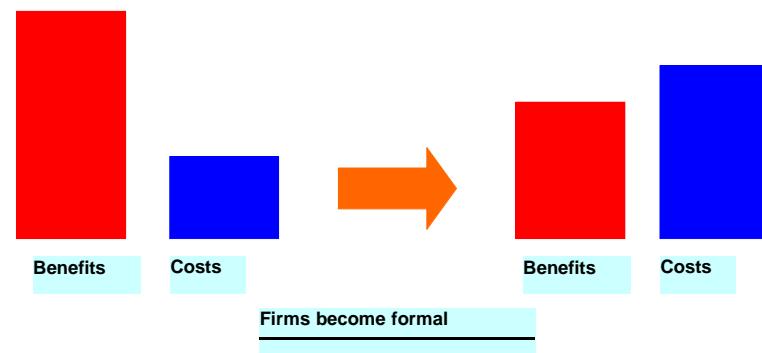
*Benefits and Costs of Informality:*



## □ Focus on binding constraints to switch incentives

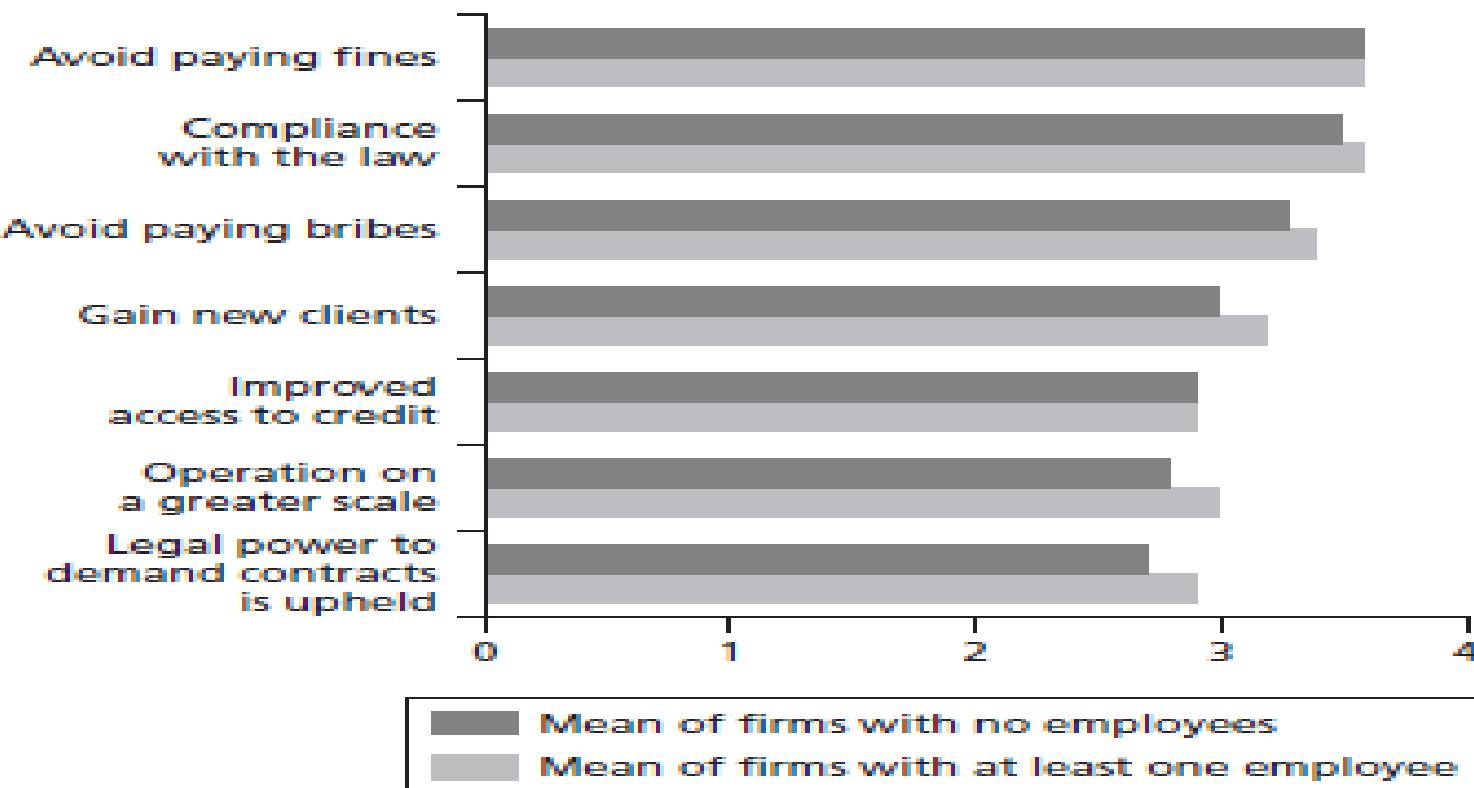
## □ Need integrated policy approach:

- “Carrots”: cut excessive regulations, taxes, red tape, boost access to services for formal firms
- ... and “sticks”: increase even-handed enforcement



# Why firms choose to formalize

Advantages of formalization reported by IFC-surveyed firms

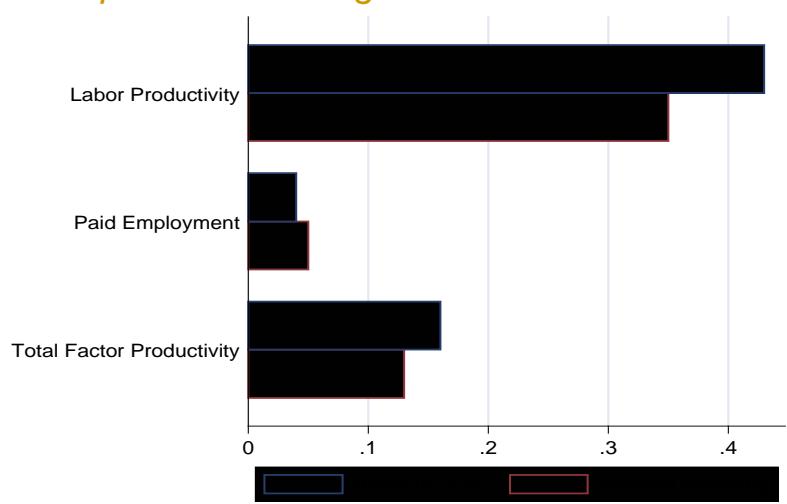


Source: Investment climate surveys 2006.

# Firm Decisions, Productivity and Growth

- Cross-country growth effects not always robust (endogeneity problems), though significant micro evidence...
- ...aggregate static and dynamic inefficiencies likely
  - Informality lowers aggregate productivity by reducing average firm size
  - Allows less productive firms to survive (e.g. thanks to tax evasion), so it slows down Schumpeterian creative destruction
  - Limits growth of (potentially larger) informal firms

*Impact of Firm Registration in Brazil:*



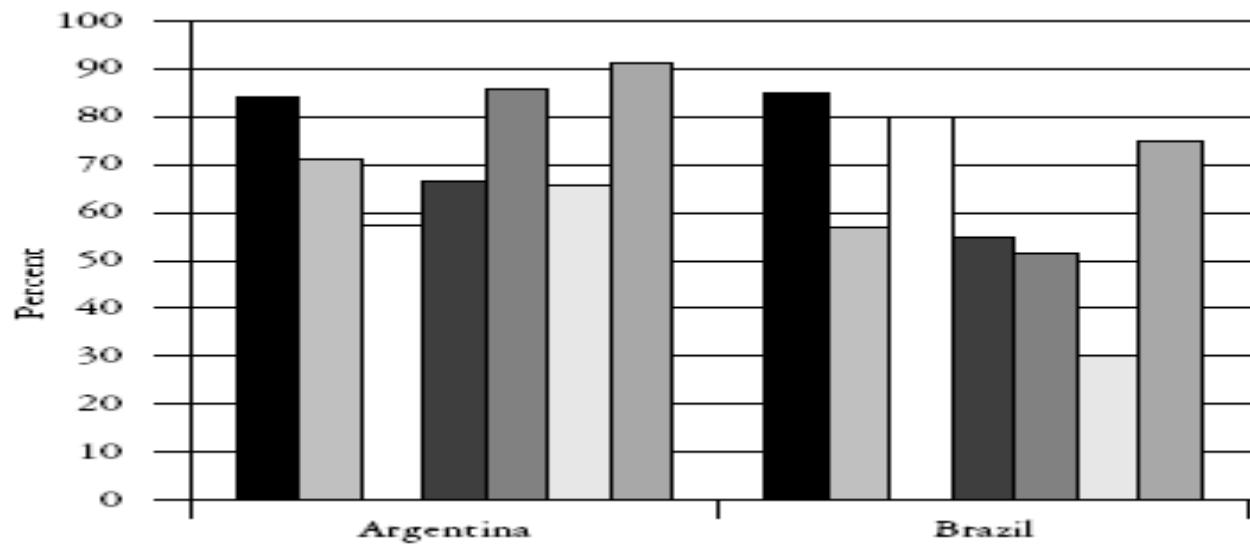
- Corollary: sizable potential gains from policies that:
  - Stimulate firms at the margin to formalize
  - Shift resources away from low productivity informal firms and towards formal sector (largely by increasing productivity and growth of formal sector)

# Differences of informality by sector

1. **Low informality in tradable sectors** (*most of industry, commercial agriculture, oil production, large scale mining*): informal firms can not export –at least directly- and have a hard time competing with imports.
2. Higher in non-tradeable sectors where economies of scale are not important:
  - **High informality** in *subsistence agriculture, cottage industries and handicrafts, retail trade, transport and construction* (though changing)
  - **Low informality** in *telecoms, power, water supply and sewerage, financial services*

# Informality by trade-exposure

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# The Worker

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Comparative Advantage and Constraints

# 2 Views of “Raison d’Etre” of Informal Workers

## Dual labor markets:

### Exclusion/Segmentation

- Due to
  - Labor market rigidities
  - Skill mismatches
  - Information failures
- Workers rationed into informality-welfare unequal across sectors
- Countercyclical informality

## Integrated labor markets

- Workers sort by comparative advantage
  - Preference for entrepreneurship
  - Flexibility (mothers)
  - Low opportunity cost of being informal: low productivity in formal sector & low enforcement
  - Costs/Benefit of social security & social assistance
- Welfare equilibrated across sectors (though not at social optimum)
- Generally pro-cyclical

Both relevant: Relative proportions determined by country-specific institutions and context



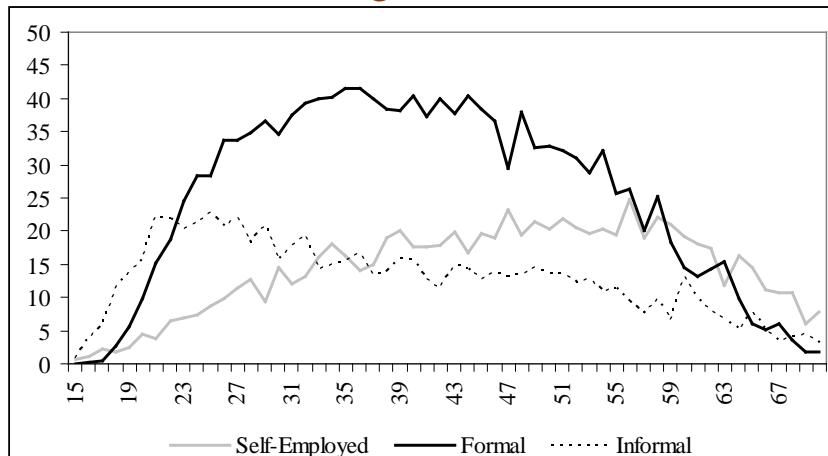
# Who are the informal, what drives them?

- Apart from firm size, strongest predictors: **education, sector, tenure, age, women's household status**. Important differences by country
- Two distinct segments (motivations/characteristics/dynamics), both very heterogeneous:
  - **Independent workers** (self employed, micro entrepreneurs)
    - At least 2/3 voluntary (exceptions: ARG, COL)
    - Lack SS mainly due to 'low incomes' and information failures; low attractiveness of SS and other means of coverage for health insurance
  - **Informal salaried**
    - Most involuntary (exceptions DR, MX): Lack contributions to SS mainly due to employer's decision and/or other means of coverage for health insurance
    - However, near half family members (Survival? Voluntary?)

# Different Life-Cycle Trajectories

- **Informal Salaried** predominant among youth (**point of entry**, accumulate experience for FS or SE)
- **Self Employment prevalent among prime or older** (K, skills to jump to independence/open a business)

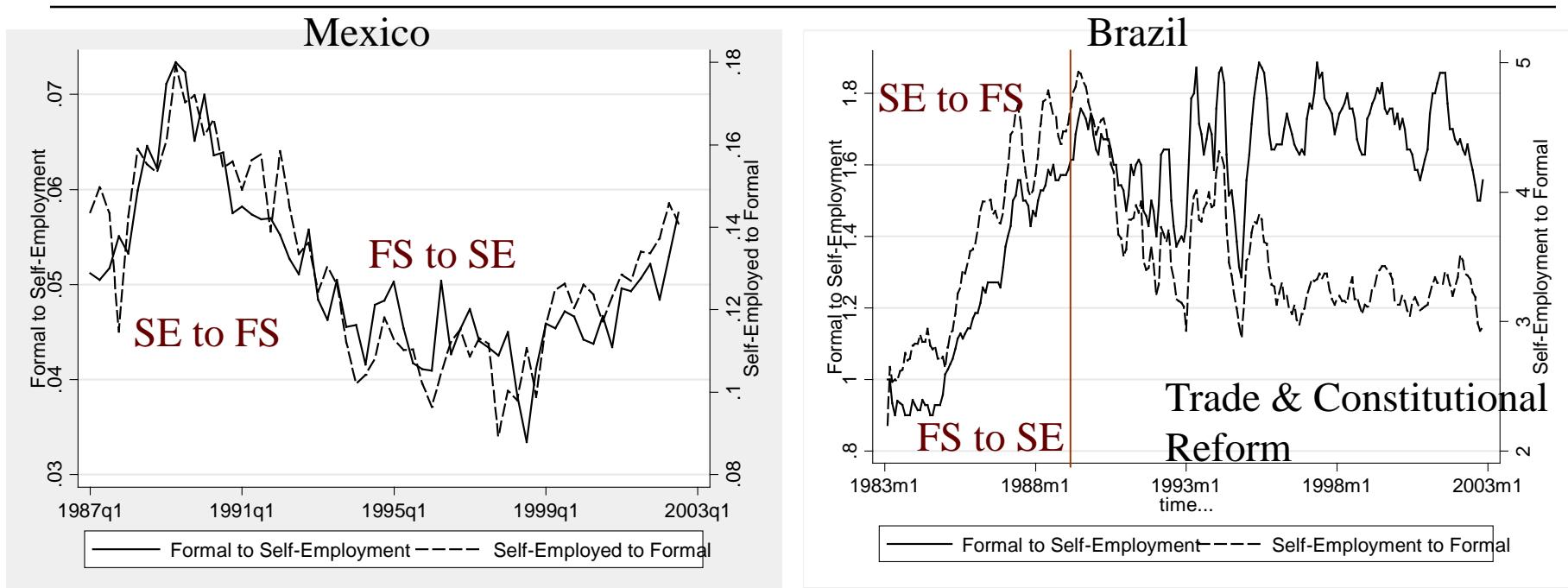
Argentina



Mexico



# Gross worker flows suggest substantial labor market integration, though not always



- MX: **High flows** between FS and SE, FS and IS, highly correlated and **procyclical- more rematching than queuing**
- BR: Same until 1990, then structural change- maybe less voluntary

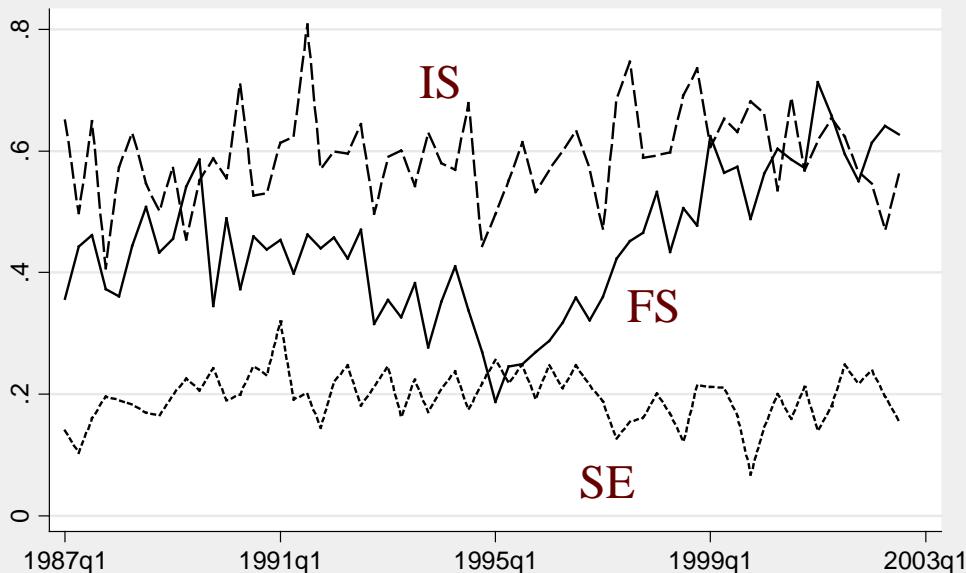
# The Labor Market

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Cyclical Behavior and Secular Trends

# Cyclical Patterns of Labor Informality

Mexico: Job Finding Rates:  
Transitions from U to Work



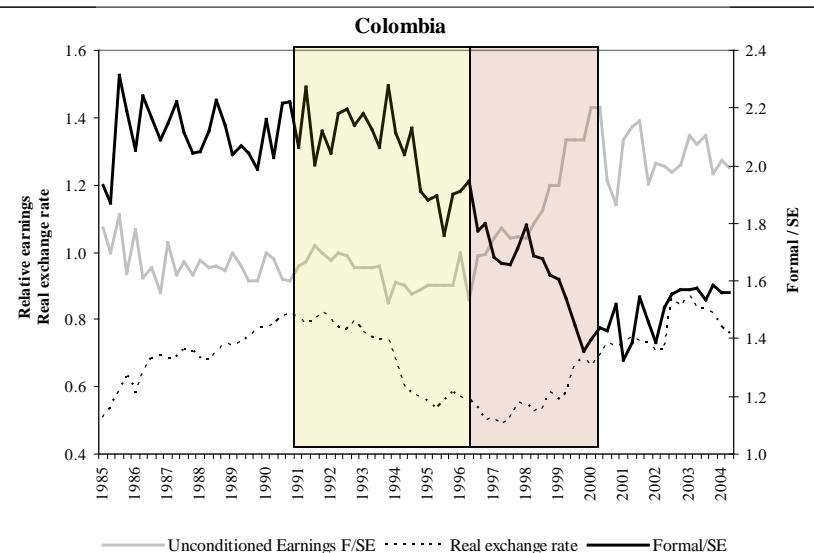
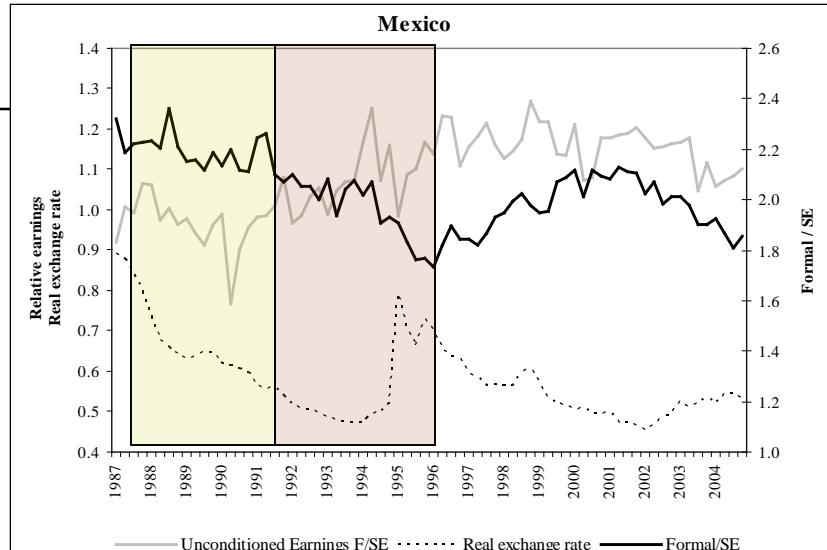
- Informality tends to be countercyclical
  - However, new insights from OECD literature on why:
  - Job Finding in FS: volatile and pro-cyclical. Rigidities more binding in recessions
  - Job finding in IS and SE sectors more constant.
  - Firing rates more volatile in I, but former effect dominate:
  - Net effect: I-sector absorbs labor in downturns

# Cyclical Patterns

- Informality procyclical in some booms
  - Show voluntary entry
  - Depend on positive shocks
    - To Formal/Tradable
    - To Informal/Nontradable
  - FS rigidities less binding in booms
- Increase in Informality in early 1990s
  - Boom in non-tradables
  - REER appreciation due to boom in capital inflows
  - Opening of Capital account, ERBS, improved expectations of future due to reforms

Procyclical/Integrated

Countercyclical/Segmented



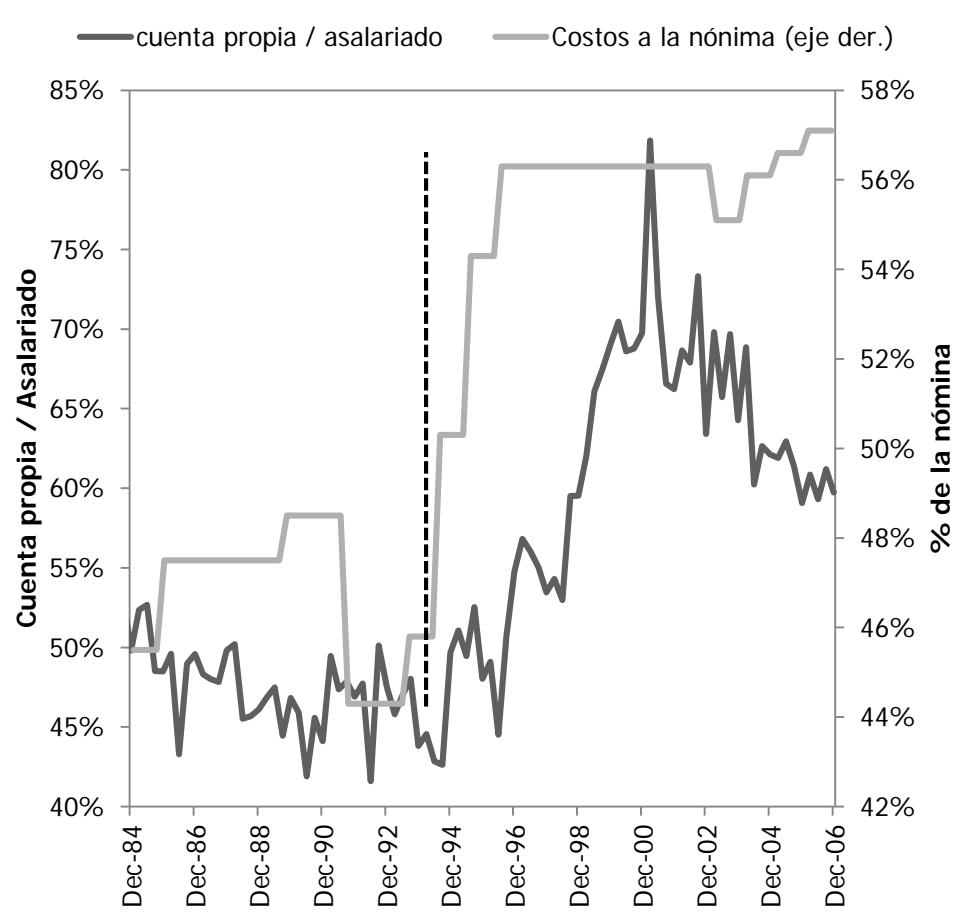
# What was behind increasing trends in informality in LAC in 90's?

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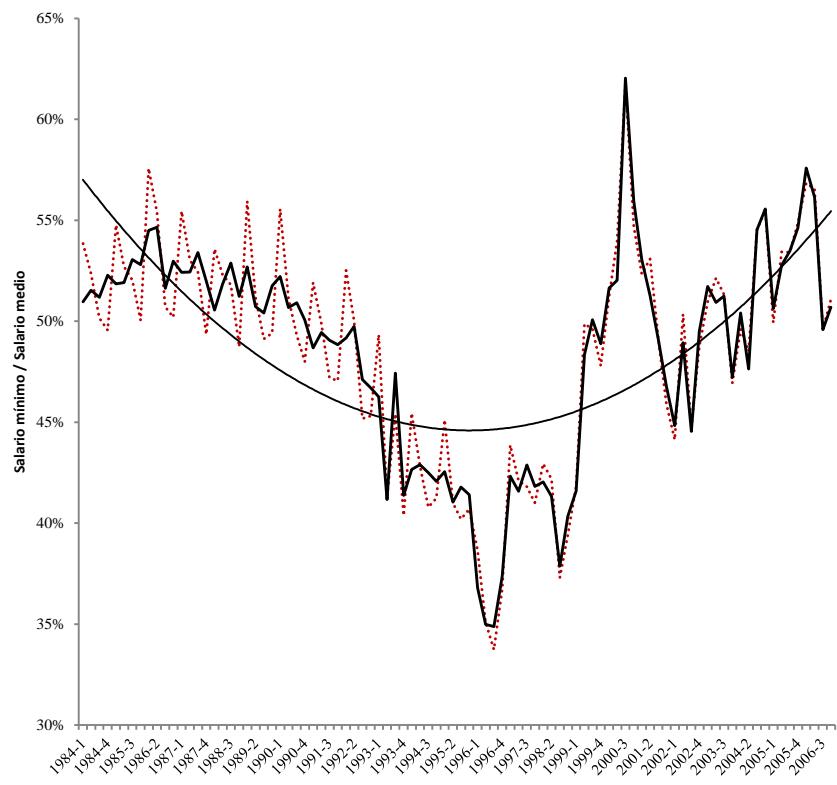
- Boom in capital inflows and non tradable sectors
- Rise in female participation (AR)
- Trade Reform: Ambiguous effects
  - Some in BR, AR?
    - None in ↑ MX, ↓ CO
- Minimum Wages and Labor Regulations (CO, BR)
- SS Reform often lowered Benefit/ Cost ratio
- Legal flexibility and relaxed Enforcement (AR)



# Colombia: increase in informality associated to increase in non-wage labor costs and minimum/average wage)



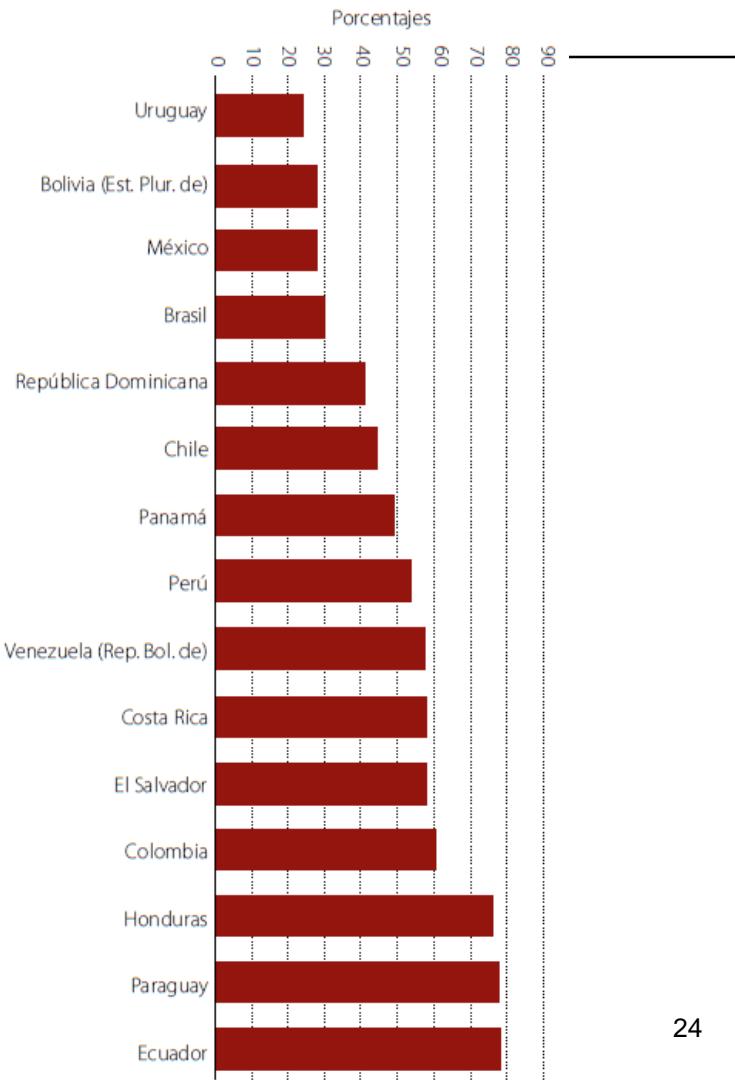
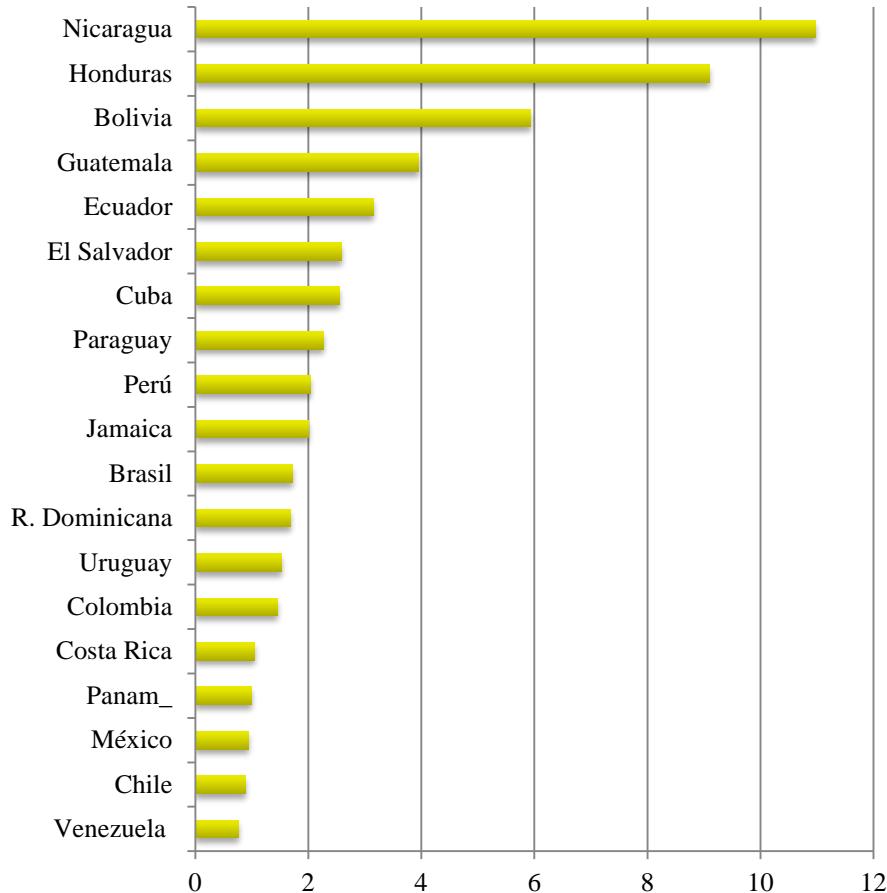
Minimum Wage/ Average Wage



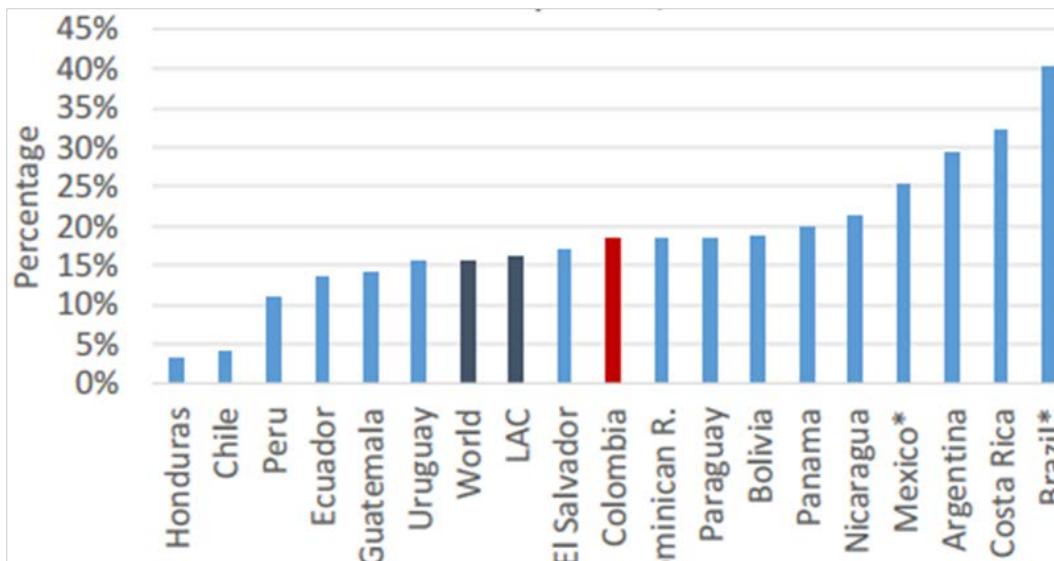
# Colombia: High minimum wage

Salario mínimo relativo al salario medio total (2011)

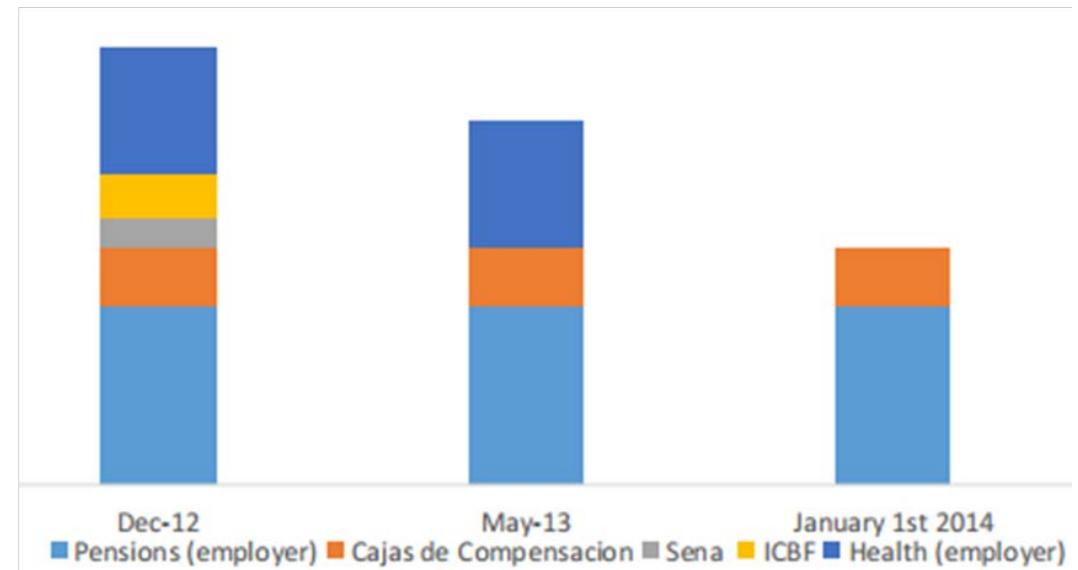
Salario real como % del PIB per cápita  
(2013)



## Payroll taxes as percentage of Commercial profits, 2015



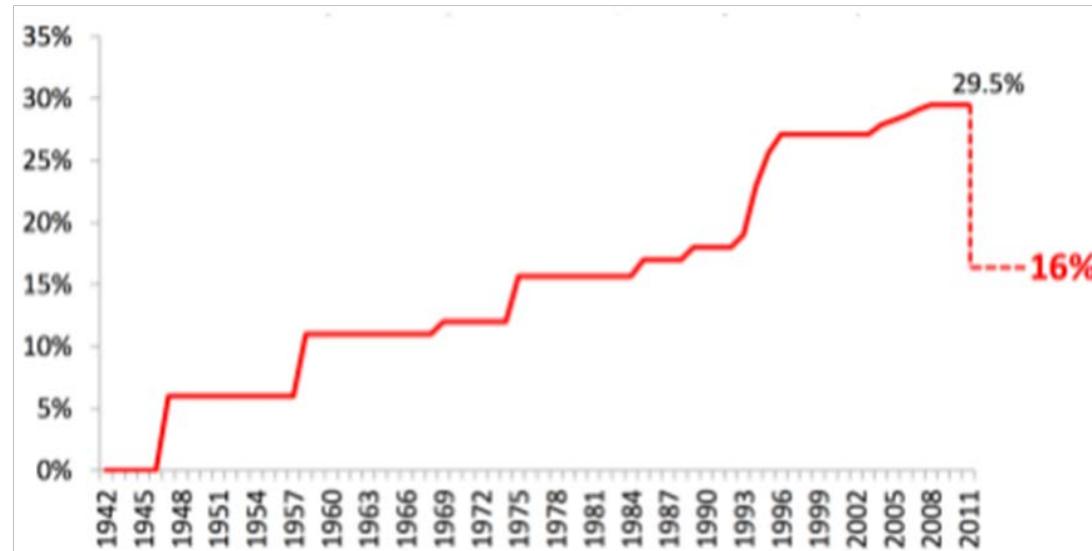
## Payroll contributions (employer)



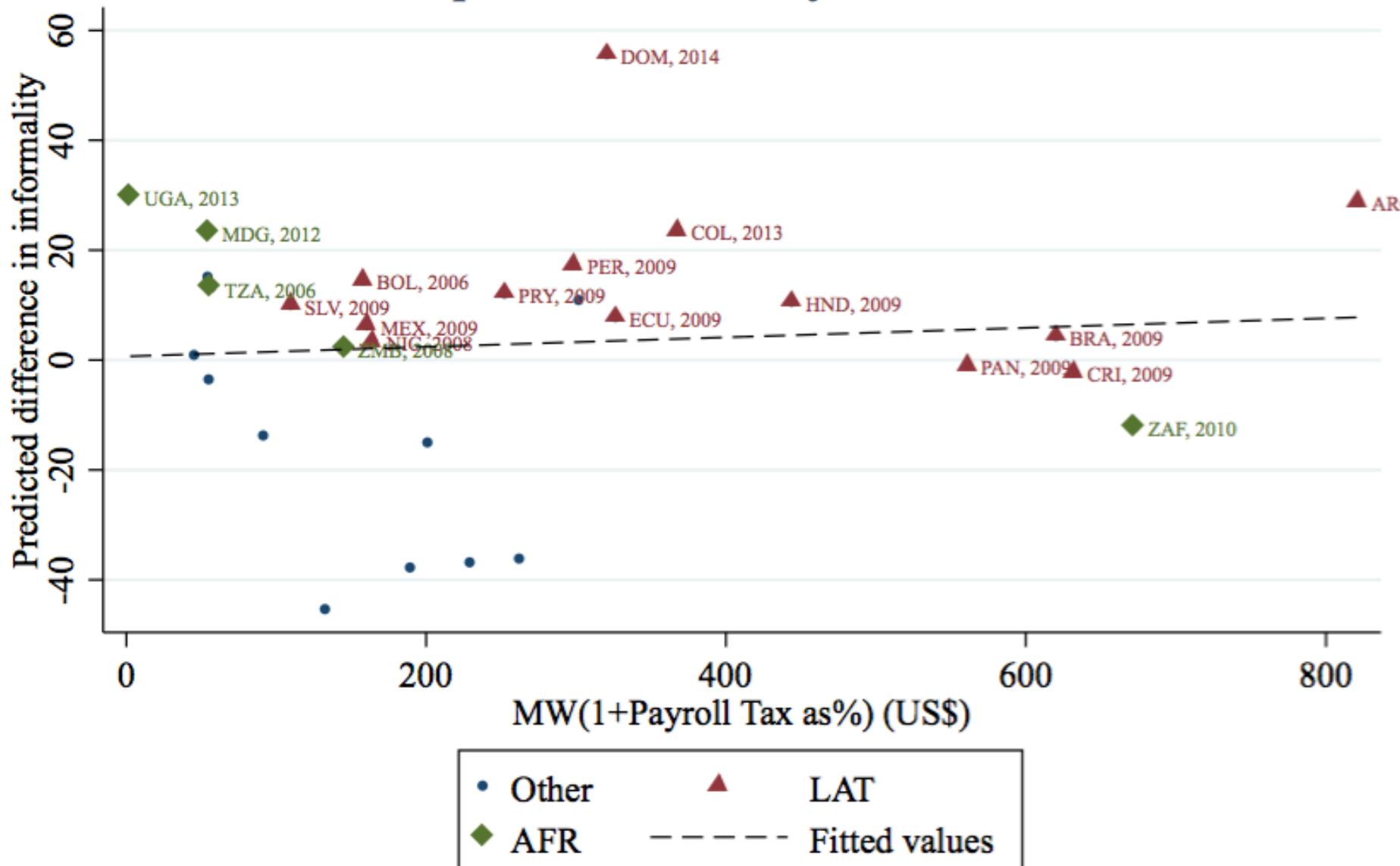
## Informality rates: self employment and other employment



## Payroll taxes payable by the employer



# Difference in Expected Informality vs. Labour Cost Indicator



Source: World Bank (2016); ILO (2016)

# Social Protection

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Re-engineering the SP system in the face of  
Informality

# Government failures afflict specific programs and the “system” as a whole

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- Weak design of Social Security programs
  - High costs via payroll contributions; rigid one-size-fits-all approach (young vs old; paying twice for health insurance)
  - Excessive “bundling” of benefits (health, pensions, etc., but also housing, childcare, sports & recreation) tax contributors
  - Weak accounting for labor mobility (too-high vesting periods for pensions, intermittent coverage in health)
  - Low quality of services/benefits
- Lack of Incentive Compatibility within the “System”
  - Free assistance programs increasingly “compete” with Social Security creating incentives for informality (eg, Mexico and Colombia health insurance for informal workers)

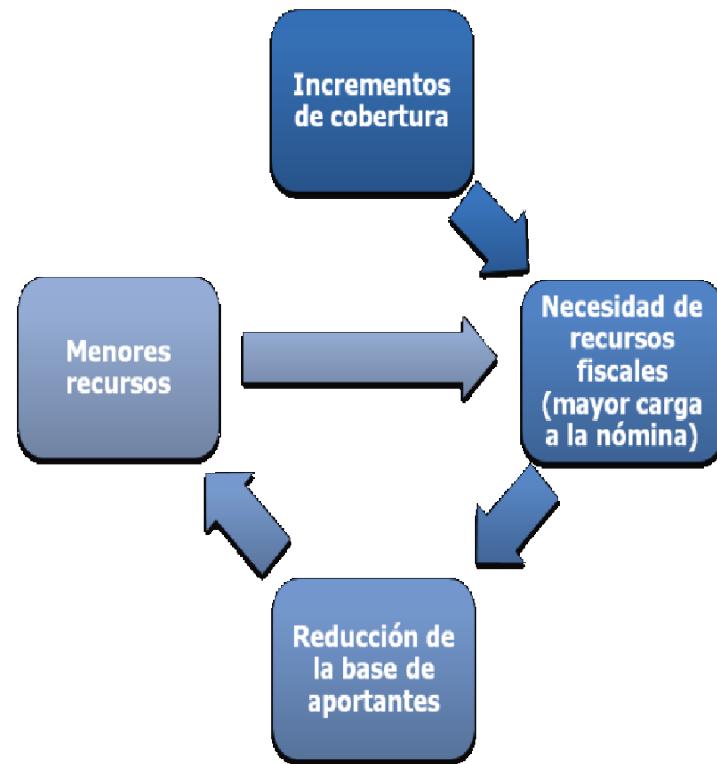
# The way forward

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- Long-term goals
  - Universal “essential cover” in health financed by general taxation
  - Poverty prevention pensions, targeted to the poor, and incentive compatible with multi-pillar systems
  - Unbundling of ancillary benefits
  - Facilitate mobility between formal and informal sectors
- Getting from here to there
  - Gradual reforms, shaped by initial conditions, labor market structure, and fiscal constraints, focused on
    - Raising the net benefits of social security (unbundling, greater flexibility, higher quality, portability)
    - Strengthening incentive compatibility of the overall “system”

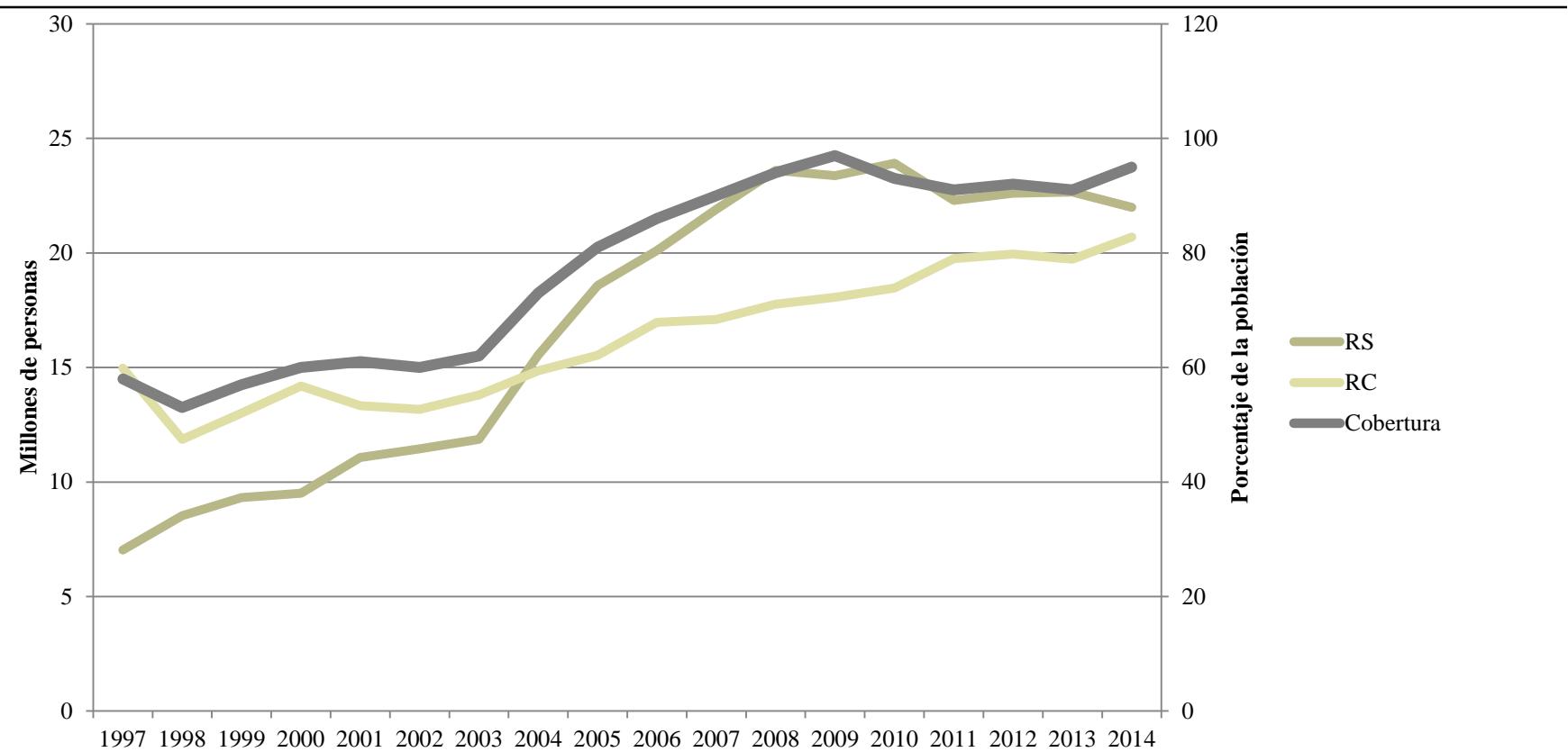
# Colombia: a vicious circle of health insurance financing and informality (under 2012)

**Figura 1. La financiación de la política social a través de cargas a la nómina conlleva al “círculo vicioso de la informalidad”**



**Fuente:** Santa María et al., 2008.

# The effects on health insurance financing



Fuente: Santa María et al. (2011), actualizaciones a partir de información del Ministerio de Salud y Protección Social

# Informality and the Social Contract

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A socio/economic general equilibrium issue in which “social norms” play a major role

# High informality is part of a bad social equilibrium

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- Informality : reflection of deeper fractures in the relationship between the state and the citizens, and among citizens. A social equilibrium that does not work for all.
- In a conceptual simplification (**multiple dynamic equilibria**)
  - an economy may show good governance, trust in the state, high tax compliance, efficient regulation , high productivity growth and fast reduction of informality.
  - or it may show low government effectiveness, inefficient regulation, low trust, evasion, low productivity growth and slow reduction of informality
- **Low quality institutions and poor governance** increase informality:
  - Increase costs and reduce benefits of formality
  - Shape citizens' perception about the effectiveness and fairness of state. **Low trust fosters social norm not conducive to comply with taxes and regulations.**
  - Under weak reciprocity: **people are less willing to comply if others are (perceived) as not contributing their share.**
- **Low tax morale** (and inefficiencies in tax system) **generate low tax** (and regulatory) **compliance. Informality limits then the action of the state and reinforces feedback loop.**

# Towards an inclusive Social Contract

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- Latin America is heterogeneous:
  - Some countries advancing towards building an effective Social Contract? (eg, Chile since return of democracy - informality falling)
  - Some have had a truncated welfare state that covers part of the population but not yet building an efficient social contract: informality increasing (eg, AR?)
  - Some states are highly captured, taxes are low, presence of the state is very small: informality rampant (GT?)
- Moving towards an inclusive social contract
  - Small changes may lead to a large change (if social norms and perceptions about the State change)
  - Partial reforms may be important steps, if part of a longer term view.